Bordeaux
by
Relax The Back

OWNER’S MANUAL
Model PR805

RELAX THE BACK
Safety Guidelines

The symbols below are used in the owner’s manual and/or on the product to identify warnings and notify you of important safety information. Make sure you read and understand them completely.

**WARNING!** Indicate(s) a hazardous situation which, if not avoided, could result in death or serious injury. This icon is represented as a black symbol on a yellow triangle with a black border.

**MANDATORY!** Failure to perform mandatory actions could cause personal injury and/or equipment damage. This icon is represented as a white symbol on a blue dot with a white border.

**PROHIBITED!** Indicate(s) an action(s) that should not be performed under any circumstance. Failure to adhere could cause personal injury and/or equipment damage. This icon is represented as a black symbol with a red circle and red slash.

### Safety Symbols

The symbols below identify warnings, mandatory actions, and prohibited actions. They can be found in the owner’s manual and/or on the product. Make sure you understand all safety labels before operating the product. **Do not** remove safety labels from your product.

- **Read and follow owner’s manual!**
- **Pinch/Crush Point Hazard!**
- **Transformer Crush Hazard!**
- **Fire Hazard!**
- **Child and/or Pet Crush Hazard!**
- **Adult, Child and/or Pet Tip Over Hazard!**
Safety Guidelines

Class II Device!

Indoor use only!

Do Not Smoke!

Electrical hazard!

Do not dispose in trash!

Batteries required!
MANDATORY
READ THIS MANUAL FIRST BEFORE INSTALLING OR OPERATING YOUR POWER RECLINE CHAIR.

Your power recline chair has been engineered from the leg levelers up to provide the ultimate in strength and reliability. Great care has been taken to provide you with total comfort and safety. Each unit is thoroughly inspected and tested prior to shipment.

⚠️ WARNING
Your power recline chair is an electric motorized device. Therefore, you are required to exercise caution when operating it to ensure your personal safety and that of others around you. The following are rules for the safe operation of your power recline chair.

Care should be taken in the unpacking of this unit, so as not to cause injury to persons or damage to the unit. Dispose of all plastic bags and covers, as they can be a smothering hazard to small children.

Do not allow children or pets near the chair while the chair is operating.

Do not allow children to play with or operate the chair at any time.

Hand control should be unplugged and placed out of the reach of children when the chair is not in use.

Do not flop down into the chair when getting into it, or while it is in its recline position. Flopping down into the chair will damage it and could cause personal injury.

Do not allow anyone to sit on your lap, or on the arm of the chair, or on the footrest while in or operating the chair, as it may cause tipping and could result in personal injury.

Do not place fingers or hands between the seat cushion and the inside arm of the chair while sitting in the chair or when the chair is in operation or plugged into a power source.
Do not retrieve fallen objects from inside or under the chair while the chair is plugged into a power source.

Do not operate the chair if there are any persons, pets or other obstructions under or in front of the footrest, under the chair or behind the chair.

Do not position yourself, child and/or pet too high on the chair while the chair back is reclined. This can cause a tip over hazard. Make sure you are properly fitted for the lift chair prior to operating the chair.

Do not smoke while operating, sitting or resting in the chair.

To reduce risk of electrical shock, do not immerse any of the electrical components into a liquid, or spill any liquids onto electrical components. Do not open any of the electrical components. There are no serviceable parts.

Warranty will be void if any of the electrical components are opened by other than a qualified service person.

Make sure the chair is placed at the specified distance from a wall/corner (page 6). Failure to do so can damage the chair and will void the warranty.

Do not use any type of electrical extension cord to plug your chair into an electrical outlet. Make sure that all electrical products and their wires are positioned away from your chair as the metal frame mechanism could crush them and create a fire hazard and/or may cause personal injury.

Do not operate your recline chair while intoxicated or taking medications that impair your mental or physical abilities to operate the chair safely. Consult with your doctor about any medications you are taking that may affect the safe operation of the chair.

Do not operate this product if you have any medical conditions that result in limited, debilitating mental or physical capacity. You should consult your doctor before using this product.

Consult with your physician regarding using the Trendelenburg position.
1. Remove the transformer from the transformer box (located behind the lower outside back). △ Place the transformer on the floor behind the chair.

2. Plug the transformer into a 115-120V 60Hz A.C. outlet and connect the power cable from the chair into the transformer as shown. Power cable is located under the chair attached to the motor with white zip tie. Remove zip tie, extend the cable under and out behind the chair.

3. Place the chair in the desired position in the room, keeping it 19.5" away from the wall. If placing the chair into a corner, keep it 19.5" from the wall as shown.

### Distance Required From Wall When Reclined

<table>
<thead>
<tr>
<th>Model Number</th>
<th>Wall</th>
<th>Corner</th>
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<tr>
<td>PR805</td>
<td>19.5 in.</td>
<td>19.5 in.</td>
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Surface Mount HAND CONTROL OPERATION

1. **To bring the back of the chair to an upright position**, press button (S1) and hold until the back reaches the desired position. Then release the button.

2. **To recline the back of the chair**, press button (S2) and hold until the back reaches the desired position. Then release the button.

3. **To raise the foot rest**, press button (S3) and hold until the foot rest reaches the desired position. Then release the button.

4. **To lower the foot rest**, press button (S4) and hold until the footrest closes. Then release the button.

⚠️ **WARNING** Flopping down into the chair will damage it and could cause personal injury.

Note: The motors are set to shut off when they reach their fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like. Should the chair not operate, check all electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 6 for electrical connections).

⚠️ **WARNING** Should you ever encounter a problem with the operation of your power recline chair, such as mechanical or electrical problems, discontinue all use of the product upon discovery of the problem.

Contact the provider from whom you purchased your chair. They will be able to resolve problems and take care of proper factory service if needed. You will need to be prepared to answer some basic questions about your power recline chair, such as model and serial number. The model and serial number are located at the rear of the frame. Prior to calling your provider, check all the electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 6 for electrical connections).
CONSUMER LIMITED LIFETIME WARRANTY
Bordeaux by Relax The Back

GOLDEN, through its authorized distributor/service organization, warrants this chair to original consumer only, against defects in material or workmanship as follows:

METAL FRAME LIMITED WARRANTY
GOLDEN, warrants for the lifetime of the chair by the original consumer to repair or replace at the manufacturer’s option the metal frame, scissor mechanism, and springs. Labor to replace these parts is covered for a period of one year with a labor service contract.
GOLDEN, shall not be responsible or obligated to pay for any cost or expense for examination of any warranted parts nor is Golden to pay for costs for transportation, handling and packaging of the parts or components.

THREE YEAR WARRANTY
GOLDEN, warrants the motor, electrical parts, and seat cushion of this chair against defects to original consumer only, for a period of three years from the date of original purchase by a consumer. Labor to replace these parts is covered for a period of one year with a labor service contract.
GOLDEN, shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted parts nor is Golden to pay cost for transportation, handling and packaging of the parts or components.

ONE YEAR WARRANTY
GOLDEN, warrants the wood frame of this chair against defects to original consumer only, for a period of one year from the date of original purchase by a consumer. Labor to replace these parts is covered for a period of one year with a labor service contract.
GOLDEN, shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted parts nor is Golden to pay cost for transportation, handling and packaging of the parts or components.

TERMS APPLICABLE TO WARRANTIES
GOLDEN will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair will void the warranty. Fabric shading cannot be guaranteed for replacement parts or replacement chairs.

In the event that the product does not conform to this warranty at any time while this warranty is in effect, Golden will correct the defect in conformity with the Consumer Limited Lifetime Warranty. THE LIMITED LIFETIME WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.
Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

GOLDEN shall not be liable for any incidental or consequential damages or for any other damage or loss not contained in this warranty.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

All warranty claims must be approved by the manufacturer before any service is performed.

Warranty is valid in all 50 states, Canadian Provinces and Puerto Rico.
Bordeaux by Relax The Back
Limited Warranty Protection Plan

ONE-YEAR TERM

1. This Protection Plan is an agreement between Relax The Back (RTB) and Golden Technologies whereby GOLDEN TECHNOLOGIES (GT) will furnish to the first retail purchaser of the Bordeaux by Relax The Back, should it prove defective by reason of improper workmanship and components excluding fabric.

a. In Home Service. For the Coverage Term or Period as provided by the Protection Plan, GT will provide In Home Service. A GT representative will be allocated to your home to service your Bordeaux by Relax The Back. In the event the product cannot be serviced to the RTB franchisee’s satisfaction, a replacement of equal or greater value will be provided by GT with no additional charges.

b. The first option is always to repair the recline chair in the home; the last option is to approve a replacement.

c. Parts. For the Coverage Term or Period as provided by the Protection Plan, GT will repair or replace, at the provider's and/or GT’s option, your Bordeaux by Relax The Back without charge for the replacement parts.

d. Labor. For the Coverage Term or Period as provided by the Protection Plan, GT will provide labor for the warranty repair or replacement of your Bordeaux by Relax The Back free of charge.

e. Freight. For the Coverage Term or Period as provided by the Protection Plan, If for any reason that your Bordeaux by Relax The Back needs to be replaced, all freight costs associated with the replacement will be the responsibility of GT.

f. Notice. This Protection Plan is administered by Golden Technologies, Inc. To obtain warranty service, Golden Technologies must be notified of any defects within the applicable Term or Period of Coverage. Golden Technologies will not be responsible for any repairs made without prior authorization from Golden Technologies.

g. The Effective date for the term of Limited Warranty Protection Plan commences on the date of the first retail purchase and is non-transferable.

h. The Coverage Period for the term of Limited Warranty Protection Plan commences on the date of the first retail purchase and expires Twelve (12) months from the date of the first retail purchase.

i. The manufacturer’s Consumer Limited Lifetime Warranty and Limited Warranty Protection Plan commence at time of purchase to the original retail consumer.

Exclusions:
This Limited Warranty Protection Plan does not cover any parts altered or repaired by any unauthorized representatives; parts subject to misuse, abuse or improper service by the consumer; damage or malfunction resulting from improper operation, maintenance or storage; damage or malfunction resulting from acts of nature or acts of criminal mischief; damage or malfunction resulting from exceeding specified weight limits; items used for commercial or institutional use; unnecessary service calls solely for the purpose of educating the consumer about the use of the product.

ANY EXPRESS COVERAGE NOT PROVIDED HEREIN, ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED MERCHANTABILITY AND OR FITNESS FOR ANY PARTICULAR PURPOSE IS EXPRESSLY EXCLUDED.

Some states do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. BEFORE REQUESTING SERVICE: Please review the manufacturer’s operating instruction booklet (if provided) to insure proper installation and correct customer control adjustments. Contact your provider to request service.

TO OBTAIN SERVICE: Contact your provider where the Bordeaux by Relax The Back was purchased. Proof of purchase dates are required when requesting Limited Warranty service. You may be asked to present your sales receipt or other document, which establishes proof and date of purchase.
CARE AND MAINTENANCE

Your lift chair will require routine maintenance checks. You can perform some of these checks, while others may require assistance from a provider. By following these maintenance checks, you can make sure your lift chair gives you years of trouble-free operation. If you have any questions or concerns regarding your lift chair’s care and maintenance, contact your provider.

✓ Before cleaning your lift chair, consult your provider for the proper types of cleaner and cleaning methods.

✓ Keep all electrical components free from moisture and liquid spills. **Intended for indoor use only.**

✓ Periodically inspect all wiring harnesses to make sure they are not cut, damaged, frayed, or disconnected. If damage of any type is present, unplug the lift chair and contact your provider.

✓ Periodically check all fasteners for tightness, wear, and corrosion. If any of these are present, unplug the lift chair and contact your provider.

⚠️ **Warning:** Be careful of pinch points and sharp metal parts (wear gloves).

✓ Replace the batteries after one use. Replace the batteries yearly, even if they were not used. **Batteries are intended for one use only!**


⚠️ **CAUTION**

Do not allow children to play on this mechanized furniture or operate the mechanism.

Leg rest folds down on closing so that a child could possibly be injured.

Always leave chair in a sitting position. Keep hands and feet clear of mechanism. Only the occupant should operate it.
**GOLDEN PRODUCT REGISTRATION**

Register Now *To Lock In Your Warranty* and Receive Important Product Updates

**SAVE TIME - REGISTER ONLINE: WWW.GOLDENTECH.COM**

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**Product comments:**

**Rate Provider Experience (Circle One - 1 Bad, 5 Great):**

1 2 3 4 5